



EXPRESS MAIL CERTIFICATE

Date 10/16/03 Label No. EL 982103511 US

I hereby certify that, on the date indicated above, this paper or fee was deposited with the U.S. Postal Service & that it was addressed for delivery to the Assistant Commissioner for Patents, Washington, DC 20231 by "Express Mail Post Office to Addressee" service.

Name (Print) L. Stanton Signature L. Stanton

PLEASE CHARGE ANY DEFICIENCY UP TO \$300.00 OR CREDIT ANY EXCESS IN THE FEES DUE WITH THIS DOCUMENT TO OUR DEPOSIT ACCOUNT NO. 04-0100

Handwritten notes: #16/D, 10/29/03, mel

Customer No.: 07278

Docket No: 02849/000G277-US0

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/454,770

Conf. No.: 4218

Applicant: 09/454,770

G. A. U.: 3623

Filed: December 3, 1999

Examiner: Robinson Boyce, Akiba K.

For: RESIDENTIAL AND BUSINESS LOGISTICS SYSTEM AND METHOD

AMENDMENT

Mail Stop Non-Fee Amendment
Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

October 16, 2003

Sir:

In response to the Office Action mailed of April 16, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.

RECEIVED
OCT 27 2003
GROUP 3600